



Agency for  
Quality Assurance  
and Accreditation  
Austria

# Consulting Peer Review

# AQ Austria

The Agency for Quality Assurance and Accreditation Austria (AQ Austria) is an internationally recognized agency, active in quality assurance (QA) and quality enhancement of higher education. The agency's activities comprise consultancy services on the implementation and enhancement of quality assurance instruments and systems, audits of an institution's quality assurance system and accreditation of national and international degree programmes and higher education institutions. AQ Austria performs all of its activities across the European Higher Education Area.

In conducting analyses and studies on topics relating to higher education reform and development, AQ Austria draws on its wide-ranging experience.

## AQ Austria's principles

- higher education institutions bear the main responsibility for the quality of their activities and for quality assurance (QA)
- QA procedures support a higher education institution's quality enhancement
- reviewers are "critical friends"
- international good practice standards (ESG, fteval, DeGEval) serve as model for all procedures

## Expertise of AQ Austria

- 20 years of experience in conducting institutional reviews (quality audit, evaluation, accreditation)
- long-standing expertise in conducting peer review procedures
- consultancy activities on establishing quality assurance systems
- international activities (focusing on German-speaking countries and South-Eastern Europe)
- board members are international experts on quality assurance in higher education

## International Recognition

- Full Member of ENQA, CEENQA, INQAAHE, EURASHE, affiliate of EUA
- listed on EQAR
- accredited by the Accreditation Council in Germany

# Consulting – Peer Review

AQ Austria offers higher education institutions individual consultancy services on the development, implementation and enhancement of internal quality assurance instruments and procedures, professional project management in different areas of higher education development, such as research, teaching, staff, and quality assurance, as well as support in planning and conducting peer review procedures.

AQ Austria is committed to respect the following principles:

- enhancement-led approach
- profile of the higher education institution and/or organisational unit serves as central basis
- procedural rules and standards or criteria are developed in co-operation with the higher education institution

## **Consultancy services on the implementation and improvement of internal quality assurance in higher education institutions**

- benchmarking and exchange of expertise
- support in implementing and enhancing internal quality assurance procedures
- consultancy in preparation for quality audits or system accreditations

## **Design and realisation of peer review procedures**

- evaluations and audits to foster the development of higher education institutions
- evaluations of organisational units of higher education institutions
- peer review procedures in the core areas of research and teaching
- evaluations of individuals and groups of persons

## **Your contact persons at AQ Austria**

Mag. Dietlinde Kastelliz, M.A. ([dietlinde.kastelliz@aq.ac.at](mailto:dietlinde.kastelliz@aq.ac.at))

Dr. Elisabeth Froschauer-Neuhauser ([elisabeth.froschauer-neuhauser@aq.ac.at](mailto:elisabeth.froschauer-neuhauser@aq.ac.at))

Dr. Annina Müller Strassnig ([annina.mueller@aq.ac.at](mailto:annina.mueller@aq.ac.at)), Frances Blüml, M.A. ([frances.blueml@aq.ac.at](mailto:frances.blueml@aq.ac.at))



## Contact

Agency for Quality Assurance and Accreditation Austria  
Renngasse 5, 1010 Vienna, Tel.: ++43 1 532 02 20 - 0  
Dr Achim Hopbach, Managing Director, [achim.hopbach@aq.ac.at](mailto:achim.hopbach@aq.ac.at)

[www.aq.ac.at](http://www.aq.ac.at)