



Agency for  
Quality Assurance  
and Accreditation  
Austria

## AQ Austria's ENQA Review 2024

An **ENQA Experts' Panel** visited AQ Austria from **February 21 to 23**. We thank **Heli Matissen, Durdica Dragojevic, Tim McIntyre-Bhatty** and **Adrian Korzeniowski** for their valuable feedback during the open and collegial talks. Thanks also to **Fiona Crozier** for the smooth organisation on behalf of ENQA.

The involvement of **external stakeholders** and the **commitment of employees** created an inspiring environment for **knowledge exchange** and **insightful discussions** among participants.

On the second day of the visit, a particularly **rewarding workshop** was held on the **enhancement-oriented topic of internal quality management and professional conduct** (ESG 3.6). This session provided an open platform for participants to reflect on their own work, address challenges, and explore innovative approaches for further development of AQ Austria. The **panel's sharing of expertise** and the **collaborative work** contributed to a **dynamic and constructive dialogue** between the Panel and AQ Austria's staff.

A **concluding debriefing session** provided finally an **opportunity for reflections** and the **sharing of valuable feedback** through the ENQA-Panel. The insights gained during the review serve as significant **"food for thought"**, inspiring further improvements and initiatives at AQ Austria to **stay committed to quality, continuous improvement, and to fostering a culture of collaboration** for the benefit of its stakeholders and the Austrian higher education area.

### *Workshop on internal quality management and professional conduct (ESG 3.6)*



### *ENQA-Panel members and AQ Austria Staff*

